

APPENDIX 2

COMMENTS OF ENFORCEMENT RESPONSE (NOISE TEAM)

Licensing Consultation - Internal Memo

To: Licensing Officer

From: Enforcement Response Officer (Noise)

Name of Officer preparing representation: Mark Eastwood

cc: Team Leader Enforcement Response, Derek Pearce

Our Reference: WK/000177013

Date: 22nd November 2010

Premises: The Lord Nelson, 232-234 High Road, Wood Green, London, N22 8HH

Type of application: **Variation**

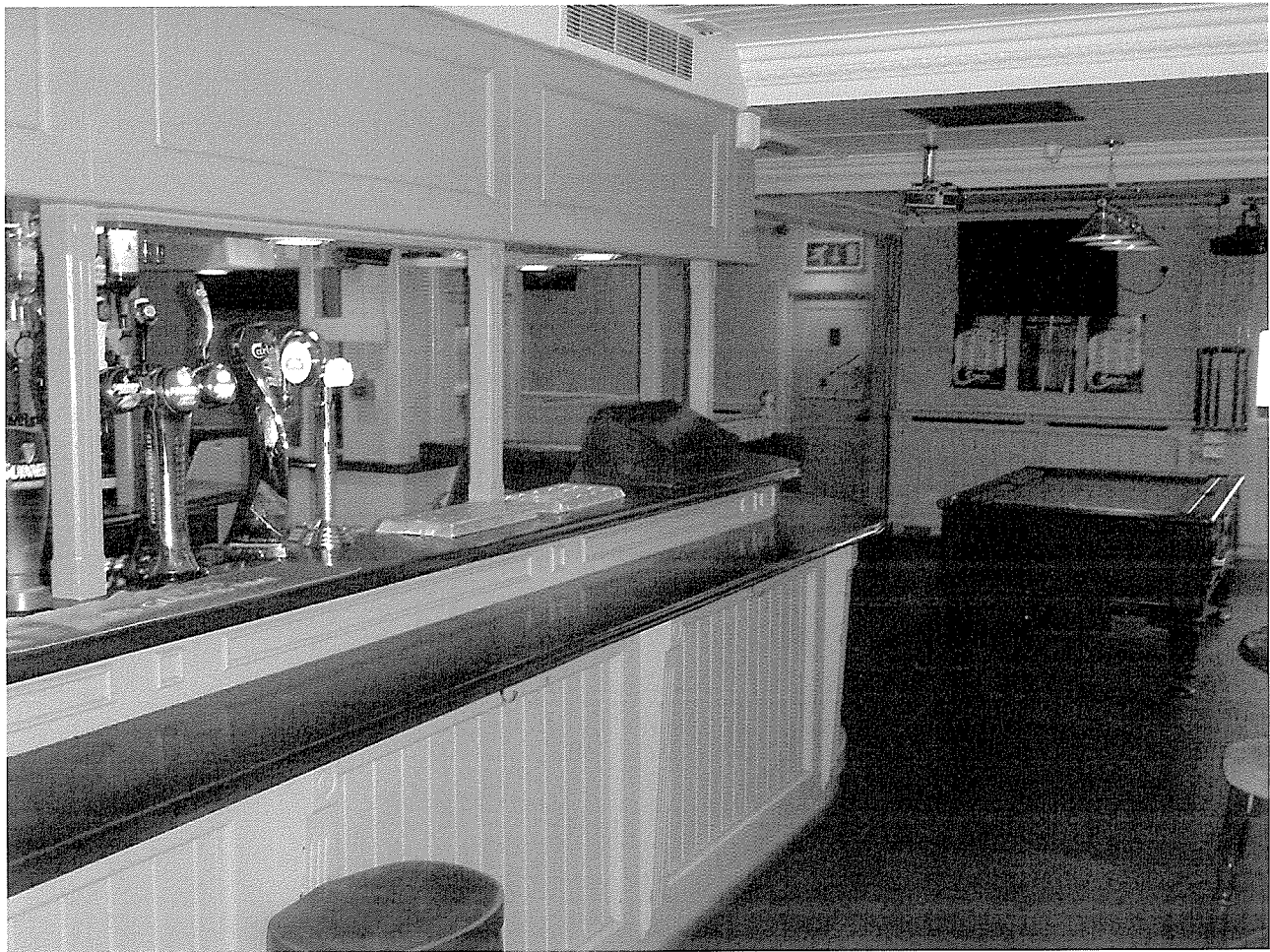
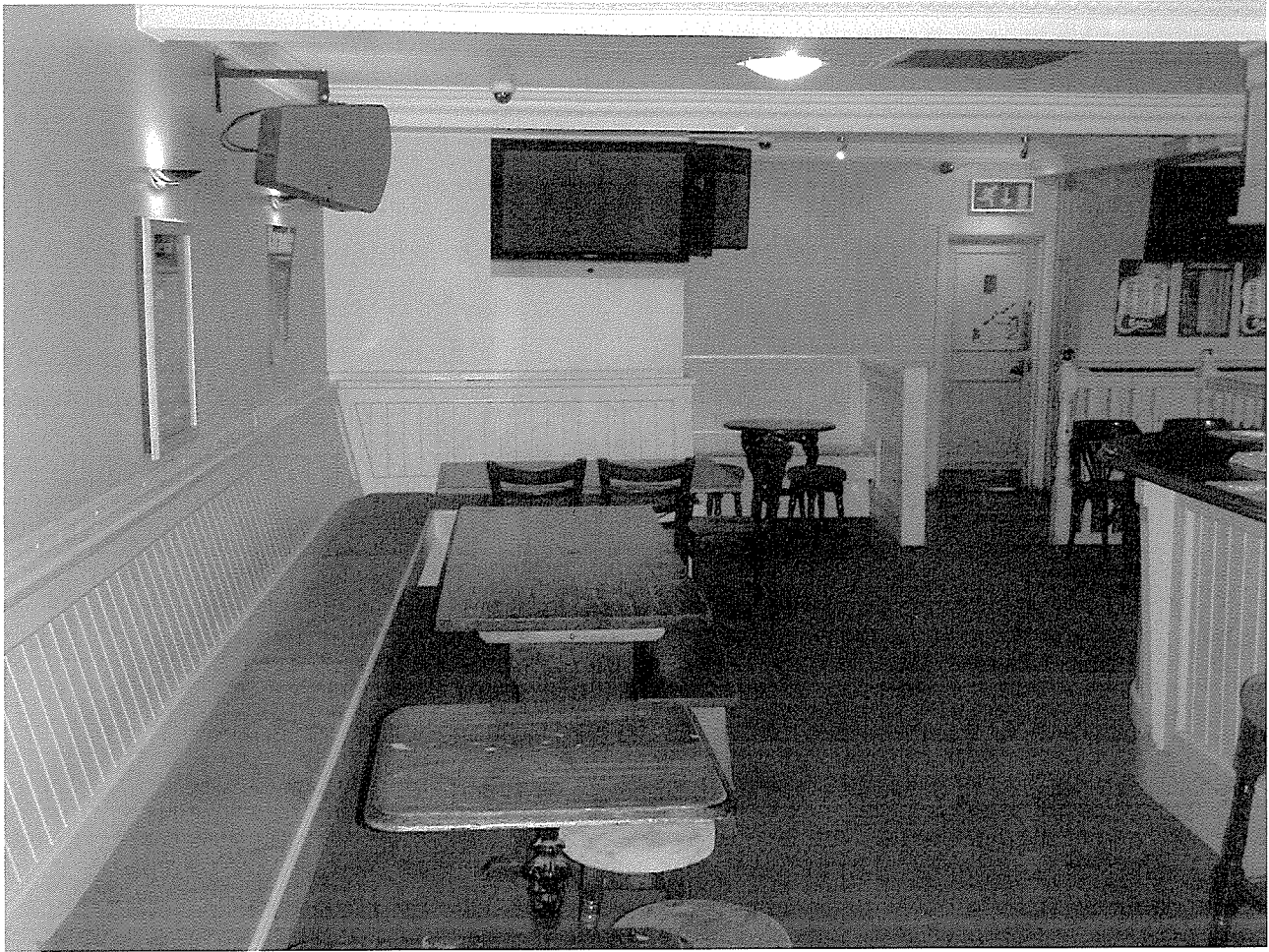
I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance on behalf of the Enforcement Response (Noise) Team & would like to **make** representations to the Application

The operating schedule does not address the prevention of public nuisance from:

- airborne entertainment noise
- Structure borne noise or vibrations from entertainment
- Noise generated by patrons in external areas of the premises
- Noise from patrons exiting the premises
- Noise from plant and machinery
- Light nuisance
- Litter nuisance

Supporting Information







The pub has a central island that is the bar, with public access on all sides.



View looking toward the main entrance on the high road n22.

The Enforcement response (noise team) have not received any complaints regarding noise nuisance from these premises in the last 12 months however there has been incidents of the premises being found to be carrying out regulated entertainment past the licensed hours.

Date reported & time	Subject	Observations & time	Outcome	Our Ref
9 th Oct '10 at 01:05hrs	Mr W. Cook Licensee	Premises observed having regulated entertainment operating after licensed hours. 9 th October at 01:05hrs when licence is until 01:00hrs.	Proposed Caution with costs.	173837
10 th Oct '10 at 01:25hrs	Mr W. Cook Licensee	Premises observed having regulated entertainment operating after licensed hours. 10 th October at 01:25hrs when licence is until 01:00hrs.	Proposed Caution with costs.	173837

If the sub-committee were to grant this application then we would recommend the following alterations/conditions to the operating schedule:

Prevention of nuisance from noise / vibration

The inner entrance door will be fitted with a self-closing device and staff required to ensure that it is not propped open. A member of staff shall be made responsible to ensure the door is opened for as brief a period as possible. Where necessary adequate and suitable mechanical ventilation should be provided to public areas

Entry to the premises will be restricted to the main front door onto the high road whilst the premises is being used for regulated entertainment licensed activity ie the rear door to the external smoking area to be kept closed.

The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties

Structure borne noise

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties

Sound limits

The licensee shall ensure that no music played in the licensed premises is audible at or within the site boundary of any residential property

All regulated entertainment amplified activity will utilise the in-house amplification system, the maximum output of which is controlled by the duty manager

Outside Areas

No music will be played in, or for the benefit of patrons in external areas of the premises

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly. The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

The number of persons permitted to utilise the external area/frontage will be restricted to 8 people at any one time.

Deliveries and collections.

Empty bottles and non-degradable refuse will remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed

Plant and machinery

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise

Dealing with complaints

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

Patrons entering/exiting premises.

Signs should be displayed requesting patrons to respect the neighbours and behave in a courteous manner

Door supervisors

When the premises turn out a licensed door supervisor shall supervise patrons and ensure the leave in a prompt and courteous manner, respecting the neighbours

A licensed door supervisor will be positioned on the exit door to ensure, as far as reasonably practical, that patrons do not leave drinks

A licensed door supervisor will patrol the cartilage of the premises to prevent patrons urinating in public areas in the vicinity of the premises

Prevention of nuisance from litter

Adequate receptacles for use by patrons will be provided in the local vicinity. The positioning of the receptacles will be agreed with the licensing officer. Smoking waste (eg cigarette butts) to be cleared from the main entrance area and rear external smoking area on a daily basis, preferably at the beginning of business.

Prevention of Nuisance from Odour and Noise

All ventilation and extraction systems shall be correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour or noise

Prevention of nuisance from light

Illuminated external signage shall be switched off when the premises is closed

Security lights will be positioned to minimise light intrusion to nearby residential premises

APPENDIX 3

COMMENTS OF INTERESTED PARTIES

Dear Sir/Madam,

I am writing to object in the strongest possible terms to the Lord Nelson pub's application to vary their existing Premises Licence and to extend their entertainment licence and opening hours.

I live in Cranbrook Park. The Lord Nelson is at the end of this road, on the corner with the High Road.

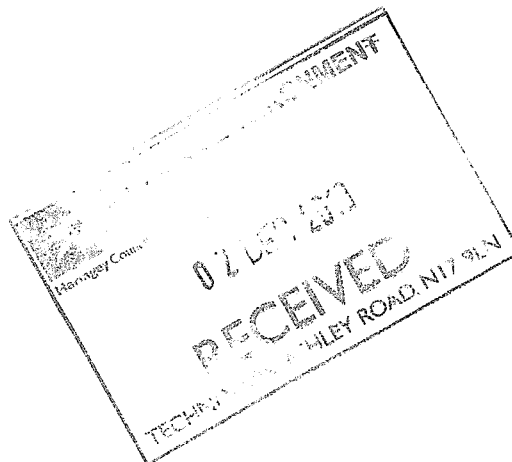
I have no doubt whatsoever that if you lived on this road, you would feel exactly as I do. If you want further details as to precisely how the quiet of this residential road has been compromised by the pub's activities, I would be happy to elaborate.

The purpose of this letter, however, is to say emphatically that the council should decline this application.

Yours sincerely,

G. R. Warren Wilson

G. R. Warren Wilson



Olson Kendra

From: DAVID JOHNSTON [johnston181@btinternet.com]
Sent: 13 November 2010 20:45
To: Barrett Daliah; Licensing; Cllr Egan Patrick
Subject: The Lord Nelson - Wood Green, - Objection to extension to opening hours

Dear Sir/Madam,

I would like to object to the application by the Lord Nelson Pub in Wood Green, to extend their opening hours. I am a resident of Cranbrook Park who already experiences excessive noise and disturbance on weekday and weekend evenings when the pub closes and the public make their way down the road. Extending the opening hours would create further disturbance later on the evening.

Mrs Andrie Demetriou
36 Cranbrook Park
Wood Green
London
N22 5NA

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Olson Kendra

From: Robert Downer [Robert.Downer@gmx.de]
Sent: 13 November 2010 17:37
To: Barrett Daliah
Cc: Licensing
Subject: Objection to Nelson licensing

Dear Daliah Barrett,
I very much object to the Nelson pub Licensing hours being extended!
The people leave there drunk causing chaos on a friday and saturday night screaming the residential area down, bad behaviour at late hours damage to vehicles in the street violent abusive behaviour to the residents and is extremely loud at late hours as it already is...
I very much object to any extended licensing hours.

R Downer
62 Cranbrook park
Wood Green
London N22 5na

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Olson Kendra

From: Cllr Egan Patrick
Sent: 09 November 2010 23:04
To: Barrett Daliah
Subject: Lord Nelson , High Rd N22

Hello Daliah

Woodside Ward Councillors object to the extension of the Music/Entertainment hours. Already we receive complaints regarding the excessive noise that neighbours in Cranbrook Park are subjected too. This will only encourage loud and boisterous behaviour to a later hour. Residents already have to put up with this; any extension will exacerbate the situation in a residential road. The transgressions of the present licence show that the Pub fails to act as a "good neighbour"

Regards

Pat Egan.
Labour Councillor Woodside Ward.
07932935443.

Olson Kendra

From: esi cathline [esicathline@hotmail.com]
Sent: 01 December 2010 20:20
To: Barrett Daliah
Subject: objection to the lord nelson's proposed extended hours
Importance: High

Good Evening,

I strongly object to the Lord Nelsons proposed extended hours licence because I believe the premises is wholly unsuitable for a residential road like Cranbrook Park because we are already exposed to audible late night music 3 nights a week, people making a lot of noise when they leave the pub and all anti social behaviour in the early hours on our street eg fights and shouting, broken glass, rubbish etc.

ESI CATHLINE
14 CRANBROOK PARK
N22 5NA

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Olson Kendra

From: Mark Caraway [Mark.Caraway@threadneedle.co.uk]
Sent: 29 November 2010 13:05
To: Licensing; Barrett Daliah
Cc: Cllr Egan Patrick; Cllr Meehan George
Subject: The Nelson, 232-234 High Road, Wood Green, London, N22 8HH - REF: LBH76781 ***
Application objection***

Dear Ms Barrett,

Please note my objection to the application by the Lord Nelson public house, 232 High Road, Wood Green to vary their existing licence for the below reasons:

1) The Lord Nelson consistently breaches their current licence to shut off the music at 1am and i quote reference number LBH7678 in an email to councillor Egan from yourself on the 12th October (SEE BELOW) where you confirmed that the establishment was caught by the Enforcement Response Team to be in breach of their entertainment licence 2 nights in a row on a Friday and Saturday!
Surely the council can agree that this audacious lack of respect by the proprietor for their existing licence, the council and the local residents means they, in my opinion, will most likely only do the same for any new extended hours licence they might receive. The Lord Nelson should be getting an existing licence review for such a breach, I'm dumbfounded that they are potentially being rewarded for these breaches and many others you should have on record in 2009 and 2010, with a new extended hours licence, what's the point in issuing licences if they aren't adhered to?

This reason alone should be enough to have the application rejected.

2) The Lord Nelson is situated on the corner of Cranbrook Park, a street which is 98% residential, i do not believe the pub in question should have the current late night licence at all let alone this proposed extended hours version. I currently have to tolerate the audible drunken karaoke on a Thursday night from my bed and i live 100 meters away from the pub! Friday and Saturdays the discos are far too loud for the premises in question, the pub was not built to be treated as a night club. There are purpose built music venues in the city centre that have to shut their PA systems off at 11am because of local residents and yet the Lord Nelson does as it pleases until a minimum of 1am 3 nights a week on a residential street!

3) If the Lord Nelson were to be granted this extended hours licence, all this means for the local residents is that the current anti social behaviour we are subjected to will only happen later in the early hours, the fights, the shouting and the girls screaming girls at the tanked up boyfriends. Just where do the council think the patrons spill out to to collect their cars en mass or just drunkenly wander, you cant park on the high street so Cranbrook Park is the obvious option. I've lost count of the amount of times idiots have wandered down Cranbrook Park shouting "wake up everyone!" before getting into their cars and taken off down the road at 60 miles an hour. Enough.

The council have an obligation to protect the residents of Cranbrook Park from a premises that has zero respect for the council let alone the local residents.

Please i urge you not to grant this extended hours licence and to notify me of your decision.

Kind regards

Mark

Mark Caraway

29/11/2010

Olson Kendra

From: Susannah Eagle [susannaheagle@hotmail.com]
Sent: 28 November 2010 19:04
To: Licensing; Barrett Daliah
Cc: Cllr Egan Patrick
Subject: Lord Nelson - application to vary licence

Dear Ms Barrett,

I am writing to strongly object to the application by the Lord Nelson public house, 232 High Road, Wood Green to vary their existing licence. I object on the following grounds:

1. The establishment already has a licence which allows them to stay open until 2am and play music until 1am on Thursday, Friday and Saturday nights. However, I am aware that they were found to be in breach of their licence on two occasions in October when licensing enforcement officers visited and the licence holders were subsequently cautioned (ref: LBH76781, and your email to Councillor Pat Egan on 12 October 2010). As a resident of Cranbrook Park, I know that they regularly breach their licence - at a guess, I would say this happens every weekend! Therefore, I have absolutely no faith that, if granted a further extension to their licence, they will keep to the new hours. Given their past breaches, I cannot believe that the council would even consider allowing them to extend their licence!
2. Although the establishment's postal address is the High Road, the majority of the establishment's premises are on Cranbrook Park. This is an almost solely residential street. It is a totally unsuitable location for a pub with a late licence. I am amazed that they were granted a late licence at all, given the nature of the street and would urge you not only to reject this application, but in fact to give consideration to whether they should be able to stay open beyond 11pm at all.
3. Although I live almost half way down Cranbrook Park, I am regularly disturbed in my own home by the music being played at the pub. On their karaoke nights I am able to identify the song being sung from my bedroom. I now sleep in earplugs at the weekend. It is bad enough with the late licence they already have - but now they want to be able to play loud music until at least midnight/the small hours seven nights a week? I do not believe the building is currently well enough soundproofed to act as a venue for live music or discos.
4. Currently, the noise pollution I endure is not only from the pub itself, but also from its patrons, leaving in the small hours of the morning. The disturbance ranges from car doors slamming and engines being started, to drunken fights and singing, etc. This can only get worse if the Nelson is granted an extended licence. Must the residents of this street endure yet more anti-social behaviour even later than we already do?

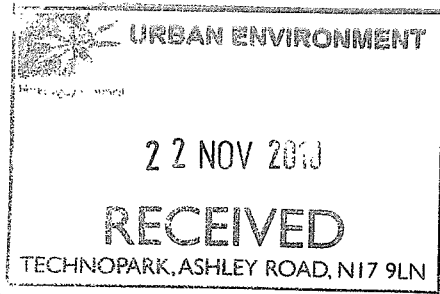
I would be very grateful if you could keep me informed of the progress of this application.

Yours sincerely,

Susannah Eagle

16 Cranbrook Park,
London N22 5NA

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30 Cranbrook Park
Wood Green
London N22 5UA
17.11.10.

Dear Sir or Madam.

The Lord Nelson Pub is on the corner of Wood Green High Road + Cranbrook Park. I Live @ No 30 Cranbrook PK.

I strongly hope you will take in the social impact of allowing the Lord Nelson to stay open to 3am. The pub don't have a good reputation.

My main objection is the antisocial behaviour @ closing. Litter broken glass on the pavement + Road beer bottles in the gutter. The noise when people leave the pub @ 3pm. Loud music going on into the early hours. Me + my son both work shifts and need a good night's sleep.

I have in the past gone out with a dust pan and broom and cleaned up the broken glass + beer bottles.

I hope you will think of the people who live on the Cranbrook Park Estate and reject their application

Yours
Val Lewis